

Job Title: Technical Manager

Ref No: TCM-NTW-0919

Salary: £Negotiable + Car & Enhanced Pension

Joining our management team, you will draw on your extensive credit hire or personal injury experience to develop a dedicated specialised resource focussed on developing our tactical approach to caseload management, in turn allowing us to maximise the outcomes of our clients' claims.

Using analysis of MI reporting and call/file quality monitoring to identify gaps in the knowledge and approach of our Operational teams, you will design and implement structured learning and coaching plans, as well as providing 'expert' guidance to fee earners when assessing the strengths, weaknesses and risks of cases.

Through your day-to-day responsibilities you will be the natural owner of our audit function, tasked with developing and managing a methodical process that feeds back results and areas of exposure to risk; your input will not only ensure compliance with Solicitor's Regulatory Authority principles but allows you lots of scope to positively influence the direction of our business.

We offer :

- a forward-thinking, flexible working environment and culture,
- an opportunity to escape the commute with variable working hours and home-working for up to 3 days per week,
- a personalised induction and development plan, followed by a continuing focus on your professional and personal development,
- a manager grade role with competitive basic salary to match your experience and knowledge,
- an additional benefits package including share-save scheme and staff discounts (e.g. mobile phones, motoring products and gym membership),
- a company car or car allowance and an enhanced Manager pension scheme.

We know this role will appeal to you if you:

- have significant litigation experience within credit hire or PI,
- are looking to progress your career into management and would be comfortable in a role without daily client contact,
- have an excellent knowledge of technical arguments and case law,
- are passionate about developing and coaching your colleagues and peers,
- want an opportunity to help shape company-wide litigation strategies and tactics,
- preferably, have underpinned your knowledge with formal relevant education e.g. LLB/LLM/LPC/BVC or CILEx

If you feel you are the right person for this role or would like to find out more about our approach, our company and how we can support your development, we would encourage you to find out more!

Apply Today!